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**INSTANT INSIGHTS,
SAFER SKIES**



**MAINTIEN DE NAVIGABILITÉ
INTERFACES
ENTRE ACTEURS**

Jeudi 5 décembre 2024



Organizational SMS

SMS = Make good choices

But why do we still have gaps, risks, quality escapes and failures?



Risk

Identify, assess & mitigate



Structure

Systematic practices & policies



Learning

Information analysis & action



What about day of operations?

What happens in a live, time sensitive environment?



What about third party MROs?

What happens when cultural SMS is underdeveloped or inconsistent?





How important is communication?



A lack of clear, structured communication is often at the root of errors in the complex & fast-paced environment of aviation.

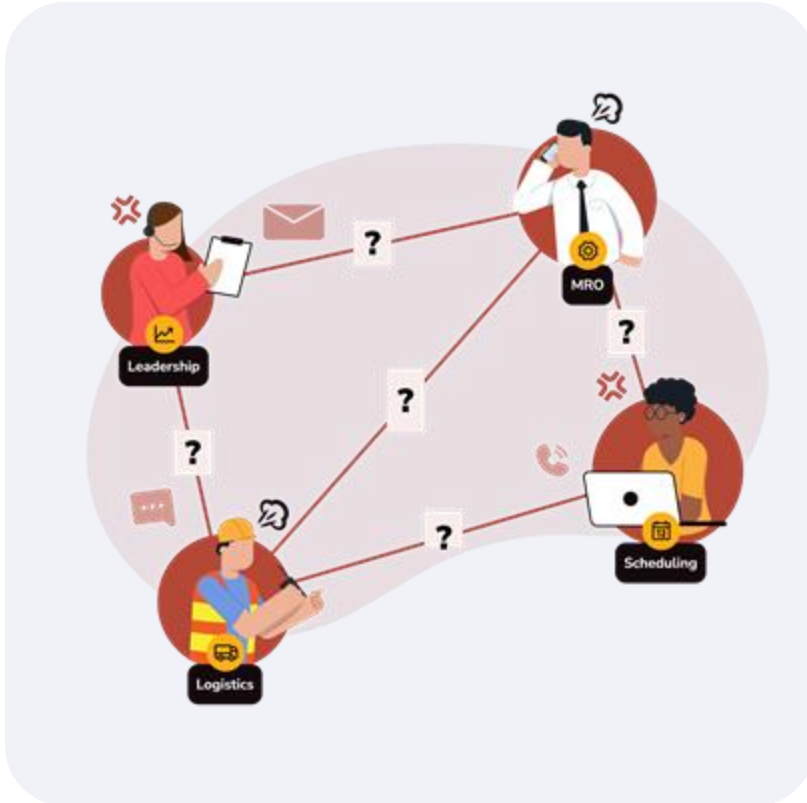
The direct results are misunderstandings, incorrect assumptions & a lack of situational awareness.

The consequences range from minor inconveniences to multiple fatalities.





Influencing factors



Each event has multiple

Stakeholders, backgrounds, roles, functions, knowledge levels, personalities, emotions, distractions, environmental variables, languages, pressures, etc.





What is essential?



- A second set of eyes
- Visibility
- Deep clarity
- Situational awareness
- Free-flowing knowledge
- Experience
- Concurrence with others
- Oversight
- A single source of truth





Well-informed decisions require



that risks, factors & choices for each stakeholder must be based on the same information regardless of location or other restrictions.

That is impossible if stakeholders are limited to email/phone or other non-purpose built tools.





Universally accessible



Unified, structured & integrated collaboration channels

Real-time, up-to-the-second multimode collaboration

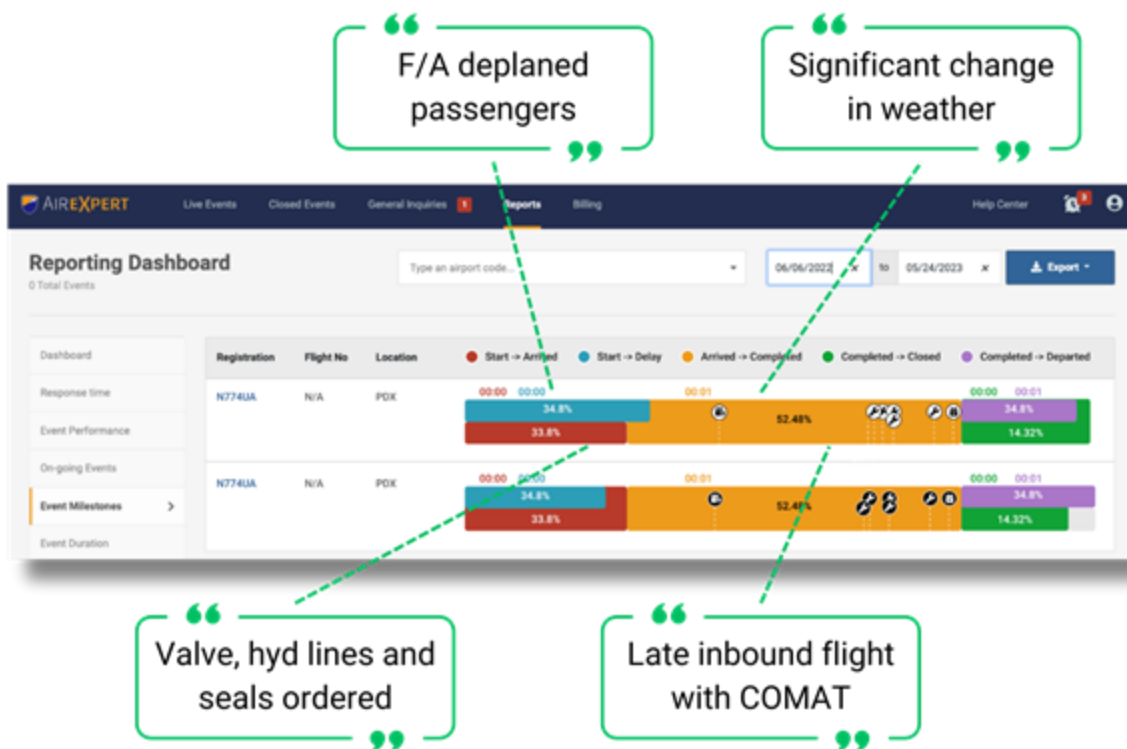
Event timelines for risk & failure root cause analysis

Multiple interfaces





The big picture



Live Events

15 ACTIVE EVENTS

FRA | D-AIQB

WINDOW SEAL REPLACEMENT

Ferry Flight Road Trip

Glenn Arbuckle
Parts in hand, I expect 45 mins to replace & service B sys.
January 28, 2022 16:10

AUS | NF00QX

WINDOW SEAL REPLACEMENT

Ferry Flight Road Trip

Arrived at Location
Peter Parker arrived after 8 minutes

January 28, 2022 16:08

FRA | D-AIQB

WINDOW SEAL REPLACEMENT

Ferry Flight Road Trip

Glenn Arbuckle
Ok, the line is P/N 65-33738A36
January 28, 2022 16:07





Collaboration is key.

Every fact, every interaction, every choice & every voice.
In one place.





MAINTIEN DE NAVIGABILITÉ INTERFACES ENTRE ACTEURS

Judi 5 décembre 2024

MERCI POUR VOTRE ATTENTION